CallPilot Overview

0007W

Delivery Type: e-Learning
Duration: 1 day

Overview

This Self-Paced e-Learning component is designed for personnel who want to gain an overall understanding of CallPilot in a time-efficient manner. It includes a high-level overview of CallPilot features and capacities, including the CallPilot messaging functionality and Web-based access. You'll hear recorded demonstrations of CallPilot's messaging interface, including speech activated messaging, a unified messaging header featuring voice and fax integration, and a menu created with Application Builder. A tour of the CallPilot Manager's administrative web-based interface lets you navigate the menu contents and identify the tasks you can perform in each of the menu locations. You'll see videos that demonstrate commonly-performed tasks, including how to log on to CallPilot Manager, reset a mailbox owner's password, build a mailbox, and create an application using Application Builder.

Pre-Requisites

There are no prerequisites for this course.

Objectives

After you complete this course you will be able to:
✓ Describe CallPilot functionality and enhancements, including a wide range of features, such as CallPilot Manager, My CallPilot, E-mail By Phone (Text to Speech), Symposium Integration, Alternative User Interface, and enhancements to Speech Recognition, Reporter, Desktop Messaging, and many more;
✓ Identify CallPilot platforms, components, and architecture;
✓ Identify system capacities;
✓ Explain CallPilot associated call flow;
✓ Recognize the CallPilot Manager interface menu contents;
✓ Perform common tasks, including logging into CallPilot Manager, resetting passwords, adding a mailbox, and creating an application with Application Builder.

Further Information

You have one year from the date when you order your online course or enter your activation code for your CD course to complete your training, after which your access expires. You can retake your training as often as you like during that year.