Call Pilot Rls. 5.0 Administration and Applications

0327C

Delivery Type: Classroom
Duration: 5 days

Overview

In this course, you will learn to set up the CallPilot database and perform day-to-day administration tasks. You'll learn to use Application Builder to create and maintain CallPilot multimedia applications, such as menus and announcements. You will also learn to configure and use Remote Notification Service, Desktop Messaging, Shared Telephone Messaging Service, and Message Forwarding Rule.

Pre-Requisites

There are no prerequisites for this course.

Target Audience

This course is designed for professionals who set up and administer the CallPilot system database and those who configure and use CallPilot administrative features such as CallPilot Application Builder, Unified Messaging, Remote Notification, Messaging Forwarding Rule, and Shared Telephone Messaging Service.

Objectives

After you complete this course you will be able to:

- ✓ Log into and navigate in CallPilot Manager;
- ✓ Use CallPilot Manager for setting up the database;
- ✓ Perform day-to-day administration;
- ✓ Use Application Builder;
- ✓ Configure Remote Notification Service;
- ✓ Use Desktop Messaging;
- ✓ Use My CallPilot;
- ✓ Use Message Forwarding Rule;
- ✓ Discuss high-level information on Directory Synchronization.

Follow on Courses

The following courses are recommended for further study: CallPilot Release 5.0 Installation and Configuration (0329).

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