

Avaya Application Enablement Services Implementation and Administration

ATI02595IEN



Delivery Type: Classroom

Duration: 3 days

Overview

This course covers the installation, administration, and troubleshooting of Application Enablement Services (AE Services). Topics covered include the installation differences for the two different configurations available in the offer. Administration of each service within AE Services is discussed along with potential problems related to each service. Finally, the tools that are available to diagnose and resolve issues with AE Services are discussed.

Pre-Requisites

Before taking this course, the learner should have implemented other IP telephony solutions. The learner should also be familiar with the Avaya product portfolio.

Objectives

- ✓ Describe Application Enablement Services and how its features help solve business needs.
- ✓ Perform installation of Application Enablement Services.
- ✓ Administer Application Enablement Services to provide functionality to fit a customer's needs.
- ✓ Troubleshoot an Application Enablement Services Installation.

Target Audience

This course is designed for Avaya Associates, Business Partners, and Customers with AE Services installation and administration responsibilities.