

# Avaya Modular Messaging Caller Applications

1M00100I



**Delivery Type:** Classroom

**Duration:** 2 days

## Overview

This course provides technical training that supports the implementation of Avaya Modular Messaging 5.2 Caller Applications. Up-to-date enhancements to Caller Applications are presented.

Hands-on labs will provide you with the practical knowledge and skills you need to apply the enhancements in your Caller Applications.

## Objectives

- ✓ Define Caller Applications.
- ✓ List the steps to implement Caller Applications Editor.
- ✓ List features of Caller Applications.
- ✓ Given a scenario, design an appropriate process flow for a multi-tiered Caller Application.
- ✓ List the steps to create a Caller Application.
- ✓ Identify the steps to deploy an application.
- ✓ Differentiate standard Caller Applications from Front Door Applications.
- ✓ Identify the methods of building multilingual Caller Applications.
- ✓ Identify the appropriate use of schedules in Caller Applications.