Avaya Aura®
Communication Manager
Administration
5U00041I

Duration: 2 days

Overview

✓ Identify Avaya configuration and solutions with Avaya Aura®.
✓ Identify hardware components.
✓ Describe system duplication and backup options.
✓ Identify the different types of telephones.
✓ Describe the most important boards and media modules.
✓ Use Avaya Site Administration to manage the following:
✓ Dial Plan and Feature Access Codes.
✓ Analog and digital stations.
✓ IP stations.
✓ Call Park, Bridged Call Appearance and other basic features.
✓ Class of Service (COS) and Class of Restriction (COR)
✓ Abbreviated Dialing.
✓ Call Forwarding.
✓ Call Coverage.

Objectives

✓ Basic Features and Functions;
✓ How to create a Dial Plan;
✓ How to set up Class of Service and Class of Restrictions;
✓ Endpoint Administration;
✓ System Maintenance;
✓ Generating System Reports.