

Avaya Aura® Session Manager Implementation, Administration, Maintenance, and Troubleshooting

5U00096



Duration: 8 days

Overview

Prepare for the ACSS Avaya Aura Session Manager and System Manager Implementation and Maintenance certification. In this course, you will learn to manage and administer Session Manager.

This course is also available as part of the combined Boot Camp Avaya Aura Session and System Manager Implementation, Administration, Maintenance, and Troubleshooting (5U00097). This course updates and replaces Session Manager Administration (5U00081).

Please note that System Manager topics covered in this course are foundational Session Manager Administrative tasks that are general to all adopting products. The course does not focus on specific tasks relating to individual adopting products such as Communication Manager or Communication Server 1000.

Pre-Requisites

Attendees should meet the following prerequisites:

- ✓ Avaya Aura System Manager Overview (5U00106W);
- ✓ Avaya Aura Session Manager Overview (5U00105W).

Objectives

Upon completion of this course, participants should be able to:

- ✓ Prepare the installation environment, install Session Manager and validate successful;
- ✓ Session Manager instances;
- ✓ Session Manager users;
- ✓ Session Manager in-enterprise routing through centralized SIP locations, dial plans, and network routing policies;
- ✓ Session Manager routing beyond the enterprise;
- ✓ Manage the application of features to calls through sequenced and named applications;
- ✓ Session Manager business continuity;
- ✓ Administer calls admission control to manage quality of service and bandwidth consumption;
- ✓ Administer Session Manager security;
- ✓ Troubleshoot Session Manager related issues and resolve problems.

Target Audience

This course is for those responsible for installing, configuring, administering, and maintaining Avaya Aura Session Manager and System Manager.