

# BCM50 and BCM450 Installation, Initial Configuration, and Messaging 6045C



**Duration:** 5 days

## Overview

This instructor-led course is designed for installation technicians and administrators who install and perform initial configuration on BCM systems.

## Pre-Requisites

0365C or 0365T or 0365W or 0365P.

## Objectives

- ✓ Describe BCM50 and BCM450 system hardware components
- ✓ Install a BCM50 and BCM450 system
- ✓ Perform initial configuration of a BCM50 and BCM450 system
- ✓ Set up accounts and privileges
- ✓ Configure telephony resources
- ✓ Configure trunks and target lines
- ✓ Configure VoIP gateways
- ✓ Describe and configure Unified Communications features
- ✓ Use CallPilot Manager to set system properties
- ✓ Configure CallPilot mailboxes
- ✓ Configure Auto Attendant
- ✓ Configure Custom Call Routing

## Target Audience

Technicians and administrators.

## Follow on Courses

This training includes a Certification Exam following the completion of the course. This Certification Exam is a proctored, closed-book exam. For information on the exam's duration, number of questions, and other details, please visit Nortel's web site –then plan your attendance accordingly.