

BCM50 and BCM450 System Configuration and Maintenance

6046C



Duration: 2 days

Overview

This instructor-led course is designed for technicians and administrators who operate and maintain BCM systems.

Pre-Requisites

Pre requisite Training - Course 6045C/X/T/W

You must have all of the following skills:

- ✓ Use one of Windows® 2000/2003/XP
- ✓ Install and configure software
- ✓ Experience and competency with BCM50 RIs.3.0 and BCM450 RIs. 1.0
- ✓ install and wire telephones
- ✓ use a PC for data inputting and downloading
- ✓ describe key system, hybrid, and PBX functionality
- ✓ define trunks and lines, including various trunk types (analog and digital)
- ✓ describe central office (CO) functionality
- ✓ describe basic telephony terms (such as target lines, line pools, T1)

Objectives

- ✓ Configuring System Settings
- ✓ Configuring Sets
- ✓ Configuring Services
- ✓ Monitoring and analyzing system status and performance
- ✓ Performing system management tasks
- ✓ Upgrading BCM software
- ✓ Configuring VLANs.

Target Audience

Technicians and administrators.