

**Duration:** 5 days

### **Overview**

This course provides in-depth information to sales engineers on designing and engineering Avaya Communication Server 1000 (CS 1000) Release 7.0.

# **Pre-Requisites**

Attendees should meet the following prerequisites:

- Understanding of data networking technologies (LAN and WAN);
- √ Basic knowledge of voice technologies;
- ✓ Basic understanding of VoIP fundamentals including H.323 and SIP protocols;
- ✓ Knowledge of Avaya CS 1000 product portfolio. Incoming students should be certified at the CS 1000 Release 6.0 level or should have attended the following courses at Release 6.0 or later:
- ✓ Meridian 1 and Communication Server 1000 6.0 Familiarization (0200);
- ✓ Introduction to Session Initiation Protocol (SIP) (6340).

## **Objectives**

During this course you will learn about:

✓ New features and services with Avaya CS 1000

- Release 7.0;
- Avaya CS 1000E characteristics and functionality;
- ✓ Functionality of IP networking;
- ✓ LAN network connections for the nodes in an Avaya CS 1000 VoIP network solution;
- ✓ Basic guidelines and design considerations for engineering a new Avaya CS 1000E system;
- √ Various Branch Office solutions;
- ✓ Dial plan design guidelines and commonly used types of dial plans;
- ✓ Features designed to provide Emergency Services Access (ESA) in the VoIP environment;
- ✓ User interfaces available to manage the Avaya CS 1000 system.

### Target Audience

Individuals requiring in-depth information on designing and engineering the new Avaya CS 1000 Release 7.0 system.

## **Follow on Courses**

- Nortel Communication Server 1000 6.0 Upgrades for Design and Pre-Sales Engineers (6373);
- ✓ Avaya Communication Server 1000E Release
  7.0 Implementation and Upgrade (6376).

