

EMC Ionix Service Assurance Manager Administrator(Smarts)

ADM200



Delivery Type: Classroom

Duration: 2 days

Overview:

This hands-on course will empower you to administer the deployment of the EMC Ionix Service Assurance Manager (Smarts) suite of solutions to fit the requirements of your organization. It provides an overview of EMC Smarts Technologies and the EMC Smarts Architecture and an in-depth explanation of the Administration Consoles. Advanced features and functions of EMC Ionix Service Assurance Manager are covered, including creating users, profiles, notification lists and tools to control the working environment for all Service Assurance Manager users and operators. You will also learn to how to use EMC Ionix Business Impact Manager to represent the managed infrastructure in the context of the business entities that it supports. Hands-on labs allow participants to install and configure EMC Smarts on a livenetwork under the guidance of an expert instructor.

Pre-Requisites

Courses:

- ✓ Introduction to EMC Smarts Architecture – Self Study (MR-5WN-SMRT001)

Knowledge/Skills:

To understand the content and successfully complete this course, a student must have a suitable knowledgebase/skill set. The student must have an understanding of the Smarts Global Console, and a general understanding of network management concepts.

A list of specific prerequisite courses can be found in EMC Education Services Learning Management System.

Objectives

Upon successful completion of this course, participants should be able to:

- ✓ Define the flow of information between EMC Smarts components
- ✓ View and explore the results of the EMC Smarts diagnostic analysis
- ✓ Analyze the network and service impacts caused by failures
- ✓ Maintain user logins and their associated user profiles
- ✓ Automate actions to respond to failure notifications

- ✓ Incorporate customer and service information into Service Assurance Manager to manage infrastructure in the context of business
- ✓ Provide end-to-end insight into how IT health relates to key business services

Target Audience

This course is intended for System Administrators, System Engineers, Application Developers, and IT Managers.