

Avaya Aura® Communication Manager Fundamentals

ATI01672V



Duration: 3 days

Overview

The Avaya Aura® Communication Manager Fundamentals course provides learners with an overview of the core features and basic designs of the Avaya Aura® Communication Manager solution. Learners will be able to recall the concepts they need in relation to Avaya Aura® Communication Manager for success in subsequent curriculums and credentials.

Content

- ✓ Avaya Aura® Communication Manager (CM) Hardware (Servers, Media Gateways, and Branch Gateways);
- ✓ Avaya Aura® CM Software, Architecture, Protocols and Features;
- ✓ Avaya Aura® Administration and Tools;
- ✓ Secure Access Link (SAL) – Avaya remote access;
- ✓ Avaya Aura® Communication Manager Messaging (CMM) (part of certain CM templates).