

Installing and Configuring the Cisco BE6000 v1.0

BE6000



Delivery Type: Classroom

Duration: 3 days

Overview

This course is focused entirely on the Cisco Business Edition 6000 solution, designed for organizations with up to 1000 employees. The solution offers premium voice, video, mobility, messaging, presence, and contact center features on a single platform and provides core communication capabilities that medium-sized businesses need for improved collaboration across the value chain.

During this course delegates will learn how the Cisco Business Edition 6000 solution, enabled by virtualization technology, consolidates multiple applications on a single platform and how high-availability features can be maximised to support mission-critical voice, messaging, and contact center capabilities. Presence, Unity Connection, Jabber, Webex UUCX are all covered during this course.

Pre-Requisites

Attendees should meet some prerequisites:

- ✓ Understanding of Cisco Unified Communications Manager

Target Audience

Engineers involved in the installation and deployment of a Cisco BE6000 solution. Advanced UC Channel Partners.

Objectives

After completing this program, you will be able to:

- ✓ Understand the BE6000 solution and market positioning
- ✓ Use the BE6000 sizing tools
- ✓ Understand the key UCS and VMware concepts and guidelines for BE6000
- ✓ Describe the Cisco endpoint range
- ✓ Connect and configure a user on BE6000
- ✓ Configure Unity Connection and user mailbox
- ✓ Describe Cisco Unified Presence
- ✓ Complete initial configuration of CUP
- ✓ Install Cisco Jabber on Desktop
- ✓ Install Cisco Jabber IM on iPhone or Android
- ✓ Integrate Webex Meeting Center and CUP
- ✓ Understand the VXI Concept and VXI Sizing and Configuration Tool
- ✓ Explain the key features of UCCX
- ✓ Complete initial setup and configuration of UCCX
- ✓ Understand mobility design considerations and mobility design considerations.