

Integrating Cisco Unified Communications Applications v8

CAPPS



Delivery Type: Classroom

Duration: 5 days

Overview

This course provides delegates with an understanding of the integration options of Cisco Unified Presence, Cisco Unity Express, and Cisco Unity Connection. It describes voice messaging deployment scenarios, Cisco Unified Presence features, and troubleshooting mechanisms as well as Cisco Unified Presence and Cisco Unified Personal Communicator integration options with Cisco Unified Communications Manager.

Pre-Requisites

Attendees should meet some prerequisites:

- ✓ Working knowledge of converged voice and data networks
- ✓ Basic Knowledge of Cisco IOS Gateways
- ✓ Working knowledge of Cisco Unified Communications Manager and Cisco Unity Connection
- ✓ Prior attendance of ICOMM, and CPT1 is recommended

Target Audience

The primary audience for this course is Network Administrators and Network Engineers or CCNP Voice candidates

Objectives

After completing this program, you will be able to:

- ✓ Describe voice-mail integration options and requirements
- ✓ Implement Cisco Unity Connection in a Cisco Unified Communications Manager deployment
- ✓ Describe how to implement Cisco Unity Express in a Cisco Unified Communications Manager Express deployment
- ✓ Implement voice-mail networking using VPIM
- ✓ Implement Cisco Unified Presence and Cisco Unified Personal Communicator

Certification

Recommended preparation for exam(s):

- ✓ 642-467 - Integrating Cisco Unified Communications Applications
- ✓ CAPPS is one of five courses required for the Cisco Certified Network Professional for Voice Career Certification

Follow on Courses

The following courses are recommended for further study:

- ✓ CVOICE – Implementing Cisco Voice Communications and QoS
- ✓ TVOICE – Troubleshooting Cisco Unified Communications
- ✓ CIPT2 – Implementing Cisco Unified Communications Manager Part 1
- ✓ These courses are required for delegates looking to obtain the CCNP for Voice Career Certification.

Further Information

Recertification:

Cisco professional level certifications (CCNP, CCNP SP Operations, CCNP Wireless, CCDP, CCNP Security, CCNP Voice, and CCIP) are valid for three years. To recertify, pass any 642 exam that is part of the professional level curriculum or pass any CCIE/CCDE written exam before the certification expiration date.

Achieving or recertifying any of the certifications above automatically extends your active Associate and Professional level certification(s) up to the point of expiration of the last certification achieved. For more information, access the Cisco About Recertification page