

Delivery Type: Classroom

Duration: 4 days

Overview

This course is an advanced course for engineers responsible for the design of sustainable complex Unity solutions based upon customer requirements. Upon completion of this course, you should have a higher degree of confidence that the designs you provide for your customers meet the criteria of being sustainable and reducing post-deployment support requirements.

Target Audience

This course will is aimed at engineers responsible for the design of sustainable complex Unity solutions.

Pre-Requisites

Learners should have completed the Unified Communications System Engineer (Unity) and Cisco IP Telephony (CallManager) courses and understand the product installation and configuration procedures for deploying those solutions. Microsoft skills in Active Directory, SQL, Exchange and Windows 2000 and Windows 2003 are also recommended.

Objectives

After completing this program, you will be able to:

- ✓ Explain the impact of different messaging environments (Domino/MS) upon a Unity design.
- ✓ Design a large voicemail solution.
- ✓ Network Unity with legacy voicemail systems. Explain approved Cisco Unity deployment models
- ✓ Apply a repeatable design methodology
- ✓ Design solutions that meet specific customer needs. Design solutions that meet specific customer needs.Design solutions that interoperate with legacy voicemail systems

Certification

Recommended preparation for exam(s):

√ 642-072 CUDN

This course is part of the Cisco Unified Communications Design Specialisation.



