

IP Office Technical Basic Implementation Workshop (4S00004I)

GK0238



Duration: 5 days

Overview

The purpose of this course is to provide implementation associates with the skills they need to customize and administer an IP Office solution. In addition, the course provides the student with the opportunity to practice configuring the IP Office system.

Practical exercise parts will complete the theory parts of the course and help you to gain hands-on experience.

Pre-Requisites

There are no prerequisites for this course.

Objectives

Upon completion of this course, participants should be able to:

- ✓ Identify the IP500v2 hardware and software components.
- ✓ Identify configuration settings using the IP Office Manager.
- ✓ Configure settings for users, hunt groups, and trunks.
- ✓ Describe the VoIP basic functionality
- ✓ Identify installation requirements for IP Office applications.

- ✓ Hardware, software and licensing requirements
- ✓ IP Office Manager application configuration settings
- ✓ Identify the basic features of VoiceMail Pro.
- ✓ Summarize the functionality of one-X® Portal).

Target Audience

Avaya associates, partners, and resellers responsible for installing and maintaining IP Office.

Certification

This course is recommended preparation for exam(s):

- ✓ Avaya Certified Implementation Specialist (ACIS) - SME Communications (ACIS - 6402).

For more information, please visit www.dada.bg/certifications

Follow on Courses

The following courses are recommended for further study:

- ✓ 5S00004I IP Office Advanced Configuration and Application Workshop.