Avaya Communication Server 1000 Familiarization Release 7.5 (0200)
GK0280

Duration: 2 days

Overview

This foundation-level course is the starting point for Communication Server 1000 (CS 1000) training and is designed for anyone new to the CS 1000 platform or for those requiring refresher training. Through presentations and interactive practices, you will learn the basics of system software and hardware architecture, the recommended programming hierarchy, commonly used features and services, technical documentation, and other resources to help you on the job.

Pre-Requisites

Attendees should meet the following prerequisites:
- ✓ 1005W - Voice Fundamentals.

Objectives

You'll learn:
- ✓ Avaya enterprise communication solutions;
- ✓ Commonly used technical documentation to locate specific information about the systems and software you support;
- ✓ Log into the system, load and navigate software overlays, exit software overlays, and log out of the system;
- ✓ Commonly used software overlays to perform system administration;
- ✓ Commonly used software overlays to perform system maintenance;
- ✓ Hardware and software architecture of Meridian 1 large systems;
- ✓ Hardware and software architecture of CS 1000E and CS 1000M systems;
- ✓ Nortel software philosophy and commonly used features and services.

Follow on Courses

The following courses are recommended for further study:
- ✓ Avaya Communication Server (CS) 1000 7.5 System Administration and Management (6351);
- ✓ Avaya Communication Server 1000E Release 7.5 Implementation and Upgrade (6376).

Target Audience

- ✓ Persons new to the CS 1000 platform or those requiring refresher training.