

# Avaya Aura® Communication Manager Fundamentals (ATI01672VEN)

GK0641



**Duration:** 3 days

## Overview

In this course, you will discover the core features and basic designs of the Avaya Aura Communication Manager solution.

## Pre-Requisites

There are no prerequisites for this course.

## Objectives

Upon completion of this course you will be able to:

- ✓ Describe Avaya Aura™
- ✓ Describe how to configure an IP telephone and softphone
- ✓ Install and configure Avaya Aura™ Communication Manager and Communication Manager Messaging
- ✓ Install a Service Pack on an S8xxx Server
- ✓ Administer Avaya Site Administration (ASA)
- ✓ Discuss a new messaging subscriber
- ✓ Create a call coverage path that sends unanswered calls to the Voice Mailbox
- ✓ Describe a call center
- ✓ Describe an IP network region

- ✓ Calculate traffic using the Erlang scientific method
- ✓ Calculate network bandwidth to support the anticipated traffic
- ✓ Identify maintenance and alarms using Avaya documentation.

## Target Audience

- ✓ Avaya associates and Avaya partners.

## Certification

This course helps prepare you for the Avaya Aura™ Fundamental Technology Assessment. You will gain fundamental knowledge needed to prepare for ACIS Avaya Aura™ Communication Manager (R5.2.1) exam 6006.1 and ACIS Avaya Aura™ Communication Manager and Communication Manager Messaging Implementation (R6.0) exam 6002.1. For more information, please visit [www.dada.bg/certification](http://www.dada.bg/certification)

## Follow on Courses

- ✓ Avaya Aura™ Communication Manager Basic Administration (AVA00836H)
- ✓ Avaya Aura™ Communication Manager Implementation (ATI02348I)