

Delivery Type: Classroom

Duration: 3 days

Overview

"Finished" Isn't Enough: Understanding the Importance of Quality.

This course will teach you how to address quality issues in all phases of the project management life cycle. You'll establish a quality program for your project, and utilize quality management processes, tools, and metrics to increase the likelihood of project success. You will gain insight into applying quality planning, quality assurance, and quality control to real-world projects.

Target Audience

Associate project managers, project managers, IT project managers, project coordinators, project analysts, project leaders, senior project managers, quality assurance team members, product managers, and program managers.

Pre-Requisites

Introduction to Project Management (course 2868), IT Project Management (course 2819), or Applied Project Management Boot Camp (course 2807).

