Implementing Cisco Unity Connection v8.0

IUC

Delivery Type: Classroom
Duration: 4 days

Overview

This course,reviews the Cisco Unity Connection architecture, components, functionality, features and capabilities. This course describes the features available for Cisco Unity Connection using the GUI and CLI interfaces available, as well as, specific tools and reports using the Remote Port Status Monitor and Real-Time Monitoring Tools. This course is based on V8.0 of Cisco Unity Connection.

Pre-Requisites

Delegates should meet the following prerequisites:

✓ Basic understanding of fundamental terms and concepts of computer networking, including LANs, WANs, and IP switching and routing GK3150 orICND1 and ICND2 Recommended

✓ Basic knowledge of traditional public switched telephone network (PSTN) operations and technologies, including PBX and voice-mail administration tasks

✓ Basic understanding of Cisco Unified Communications Manager or legacy PBX implementations

Target Audience

The primary audience for this course is IT Support Personnel responsible for implementation and integration of Cisco Unity Connection v8.0 servers; Level Two Help Desk Support Staff and Cisco Partners engineering staff who will be installation and supporting their customers Cisco Unity Connection v8.0 systems.

Objectives

After completing this program, you will be able to:

✓ Describe the Cisco Unity Connection system and the various deployment models

✓ Describe the process and procedures for installation of the Cisco Unity Connection software

✓ Describe the function, purpose, and configuration of digital networking in Cisco Unity Connection

✓ Describe additional integration concepts, including fax servers and Cisco Unity PIMG/TIMG integrations

✓ Describe the Cisco Unity Connection tools that are available for migrating, testing, and troubleshooting

Certification

Recommended as preparation for exam(s):

✓ 642-262 - Implementing Cisco Unity Connection

This exam is required for the Cisco Unity Support Specialist Certification.

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SAY YES TO SUCCESS

Further Information

This course and exam is recommended for delegates looking to achieve the Cisco Unity Support Specialist Certification , which is one of the Specialisations required for the Cisco Channel Partner Program Advanced UC Accreditation.