

Cisco Unified Collaboration Boot Camp v9.0

UCBC



Delivery Type: Classroom

Duration: 5 days

Overview

In this course, you will learn how to order and design Cisco Unified Collaboration solutions and you will gain an understanding of the different Cisco Unified Collaboration products including the following Cisco Unified CM , Cisco Unified CME , Cisco Messaging Solutions, Cisco Digital Media Suite (DMS) , Cisco Web Conferencing (MeetingPlace and WebEx) , Cisco Jabber and Cisco TelePresence and licensing options including CUWL and UCL.

Pre-Requisites

Attendees should meet the following prerequisites:

- ✓ Working knowledge of fundamental terms and concepts of computer networking including LANs.
- ✓ Basics of digital interfaces, PSTN, and VoIP.
- ✓ Fundamental knowledge of converged voice and data networks.
- ✓ Ability to configure Cisco IOS gateways with traditional and VoIP call legs.

Objectives

After completing this program, you will be able to:

- ✓ Describe Cisco Unified Communications Manager , Communication Manager Business Edition and Communication Manager Express including its functions, architecture, deployment and redundancy options (SRST, CME-SRST and E-SRST)
- ✓ Describe the main components of UCS solution (B and C series)
- ✓ Describe Cisco Communication Manager Session Management Edition Solution
- ✓ Identify different VXC clients , Cisco Cius and solution architecture.
- ✓ Identify the difference between CUWL and UCL Licensing Model , how to order each type and Enterprise License Manager (ELM)
- ✓ Identify the different mobility solutions including Mobile Connect and Mobile Voice Access
- ✓ Describe Cisco Jabber for desktop and for mobile (iPhone, iPad, Android) clients , architecture and Ordering

- ✓ Describe the CUCi-Lync solution and ordering options
- ✓ Unity Connection 9.x as Unified Messaging solution ,SRSV (Survivable Remote Site Voice Mail) Updates and Visual Voicemail
- ✓ Understand the Collaboration Prime products portfolio.
- ✓ Describe the Cisco Unified Contact Center Express 9.x Architecture and Updates
- ✓ Describe Cisco Telepresence and Video Conference Solutions including VCS , TMS , C series Endpoints and CTS 1000 , 3000 and TX9000
- ✓ Describe the different Cisco MeetingPlace 8.x/WebEx and WebEx Cloud Connected Audio (CCA) deployment options.

Target Audience

This course is recommended for Account Managers, System Engineers and Field Engineers working on Cisco Unified Collaboration and Video Solutions .The first 2 days are targetted at AMs and the last 3 days at SEs and FEs.

Certification

Recommended preparation for exam(s):

- ✓ There is currently no exam aligned with this course